



Preventing Interruptions

- 1. Remain confident
- 2. Ignore signals that someone wants to interrupt you
- 3. Don't look at people who want to interrupt you
- **4.** Use non-verbal behavior that shows you are in control (think power posing)
- **5.** Don't pause in a way that provides others with the opportunity to interrupt you
- 6. Keep your volume up
- **7.** Form alliances and agree to "protect" each other at the meeting, <u>like the women on Obama's staff</u>
 - If one of you is interrupted, have the other say, "I'd like to hear what she has to say," or "I want to hear this idea"
 - Speak up for others who are interrupted; it is harder for someone to take control from a speaker when there are two people to content with
- **8.** Talk with other participants before the meeting to share and discuss your ideas; develop a strategy to make your points without interrupting one another

Dealing with Interruptions

- **1.** If the interrupter is more senior to you, you can use an approach such as: "Joe, would you mind if I finished my point? It will only take a minute..."
- 2. Depending on the context, if a person routinely interrupts you, a firm but still pleasant tone may be justified. In this case, you may use language such as: "Excuse me, Jason, I am not finished yet. The point I was about to make is..." or "Justin, I'd appreciate you not interrupting me. You can speak when I'm finished."
- **3.** Don't forget the power of your coping sense of humor. Even a wry smile can help you stay focused on your objective of keeping the floor.

Share Your Questions with Andie & Al at Info@AndieandAl.com

